



HVAC Technician Responsibilities:

- Installing (diagnosing, repairing and maintaining) air conditioning, ventilation, heating systems and duct work including associated components and accessories.
- Respond to emergency requests
- Support and deliver high levels of Customer Satisfaction and Customer Care
- Adhere to all safety policies and procedures
- Work with minimal supervision
- Complete all paperwork and handheld digital device(tablet) entries as required
- Communicate with dispatch and other team members to ensure timely responses and accuracy of information
- Promote products and services offered by Company
- Properly care for company vehicles, tools, tablet and other company property
- Must represent the company in an ethical and professional manner at all times
- Must be reliable and maintain high standard of regular attendance

This is not a comprehensive list of all responsibilities for this position.

HVAC Technician Qualifications:

- Must have EPA certification
- Must have a valid Florida drivers license
- Must be able to pass a pre-employment criminal and driving background screening as well as pre-employment substance screening
- Minimum 2 years' recent HVAC experience with Residential and Light Commercial equipment. Skilled in installing (diagnosing, repairing, maintaining) Heat Pump, Straight Cool, Gas Furnace, Inverter, communicating and mini-split systems.
- Must be proficient in understanding air flow.
- Must be proficient and able to operate required tools
- Ability to follow HVAC wiring diagrams
- Ability to handle physical workload
- Strong problem solving and critical thinking skills
- Effective communication skills with customers and team members
- Ability to stand, walk, climb various ladders and stairs, maneuver in attics, basements, crawl spaces and climb, balance, stoop, kneel, crouch or crawl to access HVAC units.
- Able to work in hot, cold, humid, outdoor, dry, rainy conditions etc
- Able to lift up to 75 pounds

This is not a comprehensive list of all qualifications for this position.